

Friends and Family Test – September 2016

Hand Written Cards

OPTIONS	TOTAL
Extremely Likely	16
Likely	1
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	0
Don't Know	0

Text Messages

OPTIONS	TOTAL
Extremely Likely	17
Likely	1
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	5
Don't Know	0

Comments

Always help me get appointments that suit me
Excellent medical practice
Lots of appointments
Kind and helpful
The doctors and nurses look after all my family
Do my prescriptions on time

Nice family practice
Doctor and nurse take really good care of me and my children
Doctors are great receptionists are helpful
Very good
Kind lovely caring practice
Very well looked after
Lovely practice